# Auto-Suggest Enhancement: High Confidence Suggestions

**When the Auto-Suggest model is highly confident in the best next response, only the top one or two suggestions will display.**

In order to focus the agent's attention on the most important content and minimize reading tax, if the auto-suggest model is highly confident in the top one or two responses an agent should send next, Agent Desk will only display these suggestions, instead of always displaying the top three suggestions.



**Dynamic Preview Size**
The suggestion preview length will dynamically display more lines of text if there are fewer suggestions

ASAPP