

Themeable Agent Desk

ASAPP's Agent Desk is now themeable! Agents can choose between a light and dark mode to suit their preferences.

Both the light and dark mode are designed to maximize the use of color to make it easy to distinguish between customers and optimize for readability.

Issue: Billing Dispute • 20883200297 00:25

Yes, for this request they can check and fix what happened to your account.

Sophie Leonard 11:04:22 AM
Okay

Mateo Sanchez 11:05:19 AM
Aside from this, is there anything else?

Sophie Leonard 11:06:01 AM
There is not, no.

Sophie Leonard 11:07:12 AM
Thank you!

Mateo Sanchez 11:06:54 AM
You're most welcome. Thank you for chatting with us and have a nice evening. Bye and take care, Katy.

ACCOUNT OVERVIEW

ACCOUNT NUMBER	3177346226	EMAIL ADDRESS	sophie@email.com
BILLING ADDRESS	76 East Smith Store St. Galloway, OH 43119	PHONE NUMBER: HOME	(614) 345 - 5687
PHONE NUMBER: MOBILE	(614) 863-4857		

BILLING AND PAYMENT OVERVIEW

TOTAL DUE	PAST DUE	LAST CYCLE
\$198.47	\$115.98	\$145.21

Suggestions for your call [View all](#)

- How do I update my card on file? Know... > Signal...
- How can I customize my account... Know... > Signal...
- How will I know when my stimulus... Know... > Banking

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AGENT DESK

FEATURE RELEASE

Agents can update their theme at any time under the Preferences menu

