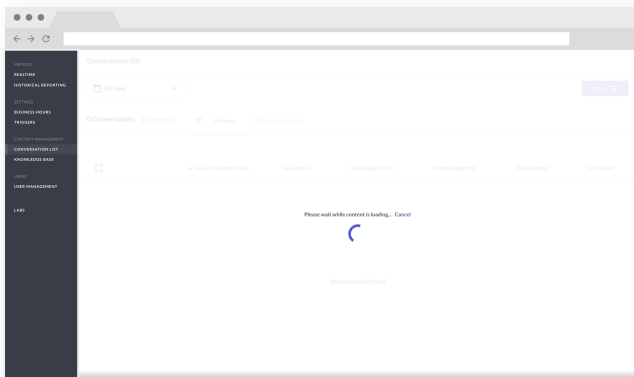


# Conversation List loading enhancements.

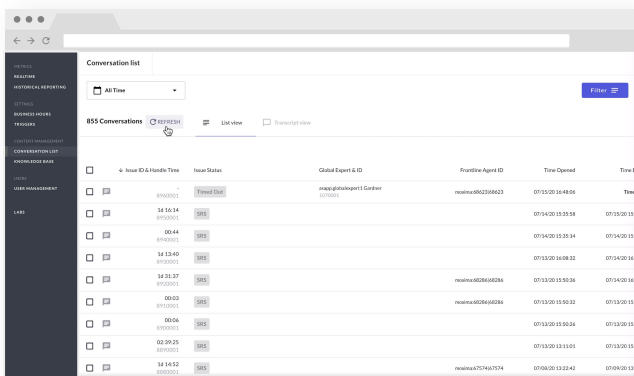
This release will include a combination of updates to the Conversation List experience for loading conversations and applying filters.

These features will clearly show when loading data in Conversation List is in progress, and how up to date the currently loaded data is.



## New Loading State

The Conversation List will now display a loading state on the entire page when conversations are still loading after a filter or search has been applied. All Conversation List functionality will become available after the data has loaded.



## Refreshing the Table

For users who are monitoring live chats, a Refresh button now displays at the top of the table. Clicking this button will reload the data in the table to ensure it is up to date.